



The Formentera Office of New Technologies is pleased to report that the main telephone and mobile data providers have been asked to improve coverage and address communications problems on the island.

Vanessa Parellada, councillor of new technologies, and department chiefs, met with Ramon Roca, regional director general of modernisation and digital administration, and representatives of the main telephone and data providers (Telefónica, Orange and Vodafone). Also on hand for the meeting was Antoni Font, of the Telecommunications User Service Office of the Ministry of Economic Affairs and Digital Transformation.

The meeting was convened by Mr Roca at the request of Councillor Parellada, who explained the objective as "once again denouncing the communications problems that islanders face, and pooling possible solutions with representatives of the main service providers".

"Beyond historical 'dark zones' and summertime service issues, in recent months sectoral communities like taxi drivers and regular islanders have highlighted additional issues. Numerous incidents generating economic losses have been reported by companies and freelancers, many of whom work from home. "But this also affects people on a personal level", Parellada added.

Mr Font urged providers to carry out not only reactive but also preventive maintenance of infrastructure. For their part, provider representatives asked for more details on coverage issues affecting residents. To this end, islanders are asked to report any voice or data incidents to their telecommunications company and the Telecommunications User Service Office (usuariostelec.o.mineco.gob.es).

The Formentera Office of New Technologies has agreed to collect the data requested by the telecom companies, and asked them to conduct an exhaustive review of existing infrastructure to assess and improve it if necessary. All those present agreed to follow up on the agreements

reached.

24 November 2022
Communications Office
Consell de Formentera