Formentera Council president Jaume Ferrer announced earlier today his intent to send a letter to the regional minister of land, energy and transport, Joan Boned and director general of Endesa's Balearic office, Ernesto Bonín, to express Formentera's collective anger about the electricity problems that have plagued the island. Ferrer said he will demand a suitable electricity service, “long overdue here on the island”.

The president voiced his frustration at “the abundance of service interruptions, excessively long and without notice, that affect so many here on the island”. The fact the most recent occurrence came in January - when use is low and no electrical storms have hit the island - “makes the occurrence even harder to accept”.

Ferrer noted that Formentera's different political parties have come together on the questions facing the island's electricity supply and modernising the Es Ca Marí power station: “This is something that was ignored by the Bauzà administration and has been on the new government's agenda since day one”.

He noted that “Minister Boned visited the island's electricity plant in September and confirmed our requests are fully justified”.

Turning to Endesa for answers

On the responsibility borne by Endesa, Ferrer said: “Putting to one side any problems with the system of supply itself, there is also a very clear issue with regard to the company's attitude. Endesa has got thousands of customers on Formentera – including the Council – that are paying for a service. However, they've got no information point on the island. The only way for customers to get in touch with the company is by telephone and finding additional information is

difficult”.

During the power interruption, Daisee Aguilera, the CiF councillor of the environment and energy, contacted the Spanish electricity network (Red Eléctrica Española) and was informed no part of the national infrastructure had malfunctioned. The councillor called the regional ministry in Palma as well as the Endesa company. At 10:45 that evening the latter confirmed two cuts in electricity had been registered on the same power line, though they were unable to provide detailed information about the location. During that time the Council posted all of the information on its social networks as it was received.

The president called on Formentera residents affected by the power outage to “stand up for their rights the same way Endesa does every month at billing time” and, for any homes that would like to file a claim with the company, provided their toll-free customer support number: 800760909.