

The Formentera Council, in partnership with the concession-holder on water supply and sewage services, Aqualia, encourage residents to check out the company's latest tool in communicating with islanders: http://www.aqualia.com/ca/web/aqualia-formentera.

With the new site, which is designed to be responsive and enable automatic compatibility with all manner of devices (mobile, tablet and computer), the water company hopes to give customers a direct point of contact where they can locate their office, learn about service changes on the island, visit Aqualia Online's virtual office for customer service issues and get informed about Formentera's municipal water service.

Web content on the site is available in Spanish and Catalán. Download the Smart Aqua app, go paperless with online bill pay, find out about current rates...those are just some of the things customers can do from the site's home screen.

Plus, in the “Actualitat” (“what's new”) section, residents can get all the latest news about the local water service.

The site is AENOR-certified for level AA accessibility (UNEIX 139803:2004).

With all the information you need about waterworks on the island, the site is just one of the ways Aqualia works to satisfy customers, adapting their service to customers' needs and changing technologies. It is a modern service designed for transparency and efficiency, they said.