To 21 September the administration's Citizen Information Office is offering islanders an information and help service to determine eligibility for the Govern balear's latest round of housing benefits. Renters are encouraged to visit the office (or OAC, for its initials in Catalan) for complete details about application conditions.

Locals have two days a week to present their applications at the Formentera branch of the regional housing authority (IBAVI), and officials hope the OAC's advisory service will simplify that process. The Govern balear tapped into their coffers to unlock the money for Eivissa and Formentera residents, who can request assistance if their monthly housing costs are between €600 and €800.

The deadline for requests is 21 September and complete application details can be found online at www.habitatge.caib.es or by phoning 900 780 000. The dwelling referred to when applying should be the applicant's regular place of residence, and claimants—necessarily residents of the Balearic Islands—must earn €22,365 or less per household to apply. Beneficiaries of the money are eligible for assistance of up to 40% of their monthly rent.

The benefits cover rent that falls due January to December 2017; payments already made since January will be reimbursed retroactively. The OAC is open Monday to Friday from 9.00am to 2.00pm and Thursday afternoons 4.00pm to 6.00pm.